servemontana symposium 2016

SERVICE FRONTIER

EXPLORING NATIONAL SERVICE IN MONTANA

Helena, Montana

March 9 - 11, 2016

Carroll College

servemontana

GOVERNOR'S OFFICE OF COMMUNITY SERVICE

AMERICORPS MONTANA

AGENDA AT-A-GLANCE

Wednesday, March 9	Montana State Capitol
1:30pm	***Doorsteps to Backpacks:*** city-wide food drive *Kick-off with First Lady Lisa Bullock*
5:30pm	Service Project Reflection and Pizza

Thursday, March 10	Carroll College
8:00am	Registration begins
9:00am	**Symposium Welcome:** *Dr. Tom Evans, President, Carroll College* *Governor Steve Bullock*
9:50am	Break
10:05 am	Concurrent Breakout Sessions
11:15am	**Regional Networking Plenary Session**
12:15pm	Lunch
1:00pm	**Tribal Relations in Montana:** *Jason Smith, Governor's Director of Indian Affairs*
1:50pm	Break

Thursday, March 10 continued	
2:00pm	Concurrent Breakout Sessions
3:00pm	Break
3:10pm	Concurrent Breakout Sessions
4:10pm	Break
4:30pm	Concurrent Breakout Sessions
5:30pm	Dinner
6:30pm	**Symposium Keynote:** *Shannon Stober, Verve Exchange* *Introduction by Lt. Governor Mike Cooney*

Friday, March 11	Carroll College
8:30-9:30am	**Letters Home from Montanans at War:** *Helena High School Theater Class*
9:30am	Break
10:00am	**Whole Community Disaster Simulation**
12:30pm	Closing and Lunch
1:00pm	Departure

Symposium Guidelines

Schedule and Attendance
Please be on time. You are required to participate in sessions for the whole Symposium. If a situation arises where you cannot attend a session, please notify your program staff.

Respect
Please avoid private conversations during speakers and presentations. Please silence cell phones and mute laptop/tablets during sessions.

Resources Table
Visit the table for session handouts and other important materials!

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GOVERNOR'S OFFICE OF COMMUNITY SERVICE

March 10, 2016

Greetings and welcome to the 7th annual ServeMontana Symposium!

This year we will step into a *Service Frontier to Explore National Service in Montana* by helping attendees navigate routes, build capacity, expand the mission, and explore new frontiers. During keynote speaker presentations, breakout sessions, and group activities, we hope you will gain a greater understanding of how to best serve Montana communities. Join us as we develop new skills, while increasing opportunities for service and collaboration. We encourage you to reach out to new friends and include each other during our Regional Networking session, and reflect on our collective impact during the Doorsteps to Backpacks city-wide food drive.

This event would not be possible without our knowledgeable speakers, generous sponsors, and remarkable staff. We thank them for giving their time and resources to make this Symposium a success. Most importantly, we thank you for Serving Montana.

In Service,

Karin Olsen Billings
Commission Chair

Dan Ritter
Executive Director

The Governor's Office of Community Service and the Governor-appointed Montana Commission on Community Service were created in 1993 to promote and expand national service and volunteering in Montana.

Montana Commission on Community Service

Karin Olsen Billings, Chair, *Helena*
Kevin Myhre, Vice Chair, *Lewistown*
Holter Bailey, *Missoula*
Sandra Boham, *Polson*
Barbara Braided Hair, *Lame Deer*
Jackie Girard, Ex-Officio, *Helena*
Jim Larson, *Billings*
Heather Margolis, *Helena*
Doug Mitchell, *Helena*
Wendy Nicolai, *Helena*
Danette Rector, *Missoula*
Chantel Scheiffer, *Bozeman*
Julie Seedhouse, *Billings*
Charles Wetherington, *Billings*

Governor's Office of Community Service Staff

Dan Ritter, *Executive Director*
Sunni Hitchcock, *Finance Manager*
Marissa Perry, *Outreach Coordinator*
Sarah Sadowski, *Grants Manager*
Kris MacIntyre, *Program Assistant*
Betsy Miller, *Grants Coordinator*

Symposium Welcome

Campus Center, Thursday, March 10, 9:00am

Governor Steve Bullock

Steve Bullock, Montana's former attorney general, was elected Montana's 24th governor on November 6, 2012. Bullock, 48, has made better jobs, better education and a more effective government his top priorities. Bullock was born in Missoula and raised in Helena. He attended public schools in Helena and graduated from Helena High School in 1984. He received his undergraduate degree from Claremont McKenna College and his law degree with honors from Columbia University Law School in New York. Bullock and his wife Lisa have three children: Caroline, Alexandria and Cameron.

Dr. Thomas Evans, PhD

On November 5, 2012, Dr. Thomas M. Evans was inaugurated as the 16th president of Carroll College. Since beginning his work as president, Dr. Evans has led Carroll in its strategic planning efforts: establishing a new strategic vision, moving forward new programs and invigorating Carroll's campus planning efforts. Prior to coming to Carroll, Dr. Evans served as associate vice president for professional education and global initiatives at St. Edward's University in Austin, Texas. Dr. Evans and his wife Lisa have two sons: Walter and Leland.

Symposium Keynote

Campus Center, Thursday, March 10, 6:30pm

Shannon Stober, *Verve Exchange*

Shannon Stober completed two terms of service as an AmeriCorps VISTA prior to joining the staff of the Governor's Office of Community Service as the Statewide Training Officer in 2004. Over the last decade, she served as a Program Manager for the Montana Campus Compact and invested eight years working with the Montana Conservation Corps, earning the title of Director of Programs. In addition to her National Service experience, Shannon has spent the past ten years traveling the state of Montana to work with youth, young adults, and emerging leaders from a variety of sectors; reaching hundreds of individuals each year through her various workshops, retreats, speaking, and coaching engagements. In December of 2015 Shannon launched Verve Exchange and focuses her efforts on delivering high-impact learning experiences.

Introduction by Lt. Governor Mike Cooney

Mike Cooney became Montana's 32nd Lieutenant Governor in January 2016 when appointed by Governor Steve Bullock. Mike is a long time public servant and elected official, having served in both houses of the Montana legislative branch and three terms as Secretary of State prior to being selected as Lieutenant Governor. He graduated from Butte High School and earned a bachelor's degree in 1979 from the University of Montana.

Plenary Sessions

REGIONAL NETWORKING

Campus Center, Thursday, March 10, 11:15am

Are you ready to explore Montana but don't know where to go? Do you want to learn more about your community and how to stretch your stipend? Do you need help with your next service project? This session will give you the chance to meet with other members from your geographical region and to share information about your service, community, and adventures in Montana.

TRIBAL RELATIONS IN MONTANA

Jason Smith, *Governor's Director of Indian Affairs*

Campus Center, Thursday, March 10, 1:00pm

Montana is home to 7 Indian Reservations and 12 tribes. Developing cultural understanding and improving state-tribal relations is critical to addressing needs on Indian Reservations. Learn from Jason Smith, Campus Corps AmeriCorps alum (06'), about best practices for starting and sustaining partnerships with Tribal Nations and organizations. This plenary session will provide valuable and historical information about Montana's indigenous peoples, as well as current and pressing issues in Indian Country.

LETTERS HOME FROM MONTANANS AT WAR

Helena High School Theater Class

Campus Center, Friday, March 11, 8:30am

Helena High School students will present a unique look at war over the centuries based on research from letters contained in the Montana Historical Society archives. This "Reader's Theatre" involves 23 students from teacher Rob Holter's Theatre 1 Class from Helena High School. Letters Home from Montanans at War offers a first-hand view of war through the thoughts, feelings and emotions of the people who served Montana and the nation, and their correspondence with the people back home.

WHOLE COMMUNITY DISASTER SIMULATION

Campus Center, Friday, March 11, 10:00am-12:30pm

An interactive, role playing activity that demonstrates the whole community aspect of disaster response and recovery

- Do you know what to do when disaster strikes?
- What skills do you have that may be useful during an emergency situation?
- What community organizations and agencies are active during disasters here in Montana?
- What can you do to prepare yourself and your neighbors for emergencies and disasters of all types?

The purpose of this simulation is to provide you a *small* taste of the roles that community members may fill following a major disaster. You will find that the whole community is involved and affected because all disasters start and end locally. It is important that *everyone* is prepared and knows what to do in the event of a disaster.

30 min – Briefing period, get into your role
60 min – Active simulation - *earthquake scenario*
60 min – Review and debrief

Objectives for participants:

- *Realize the importance of being personally prepared*
- *Understand the multiple organizations involved in disaster response and how you can become involved*
- *Learn the process of recovering from a disaster*

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Breakout Session themed-tracks are designed for member-specific needs. You are encouraged to follow the tracks aligned with where you are in your term of service. However, you may choose to attend any session of your choice.

Building Capacity

This track includes sessions for AmeriCorps VISTA members

MAKING THE MOST OF YOUR ED AWARD
Josh Vanek / Montana Campus Compact Network Director
Campus Center, 10:05-11:05am

AmeriCorps and VISTA alums receive an AmeriCorps Education Award as a benefit for successfully completing a term of service. This benefit can be used to pay down student loan debt, to fund future education and do a number of things to advance one's educational goals. This session will explore "how-tos" of maximizing an Ed Award, including Matching Institutions both in Montana and nationally, the Employers of National Service benefit and Non-Competitive Eligibility for federal positions.

VISTA PROJECT-SPECIFIC TRAINING **This session is required for all AmeriCorps VISTA members*
VISTA Leaders, Program Staff, and CNCS State Office
Campus Center, 2:00-3:00pm

Each project will breakout for discussion specific to individual project goals and needs (Billings Metro VISTA Project, Rural Dynamics, Prevention Resource Center, Montana Campus Compact). VISTA members will also have the opportunity to participate in large group discussion and interact with Leaders and CNCS staff.

MONEY MATTERS: LIVING ON AN AMERICORPS STIPEND AND BEYOND! **duplicate session*
Summer Red / Financial Literacy Program Manager, Rural Dynamics
O'Connell 106, 3:10-4:10pm

How confident are you in your credit? Need more information on student loans? Do you know what you want to do in your life after AmeriCorps (and, more importantly, how to pay for it)? In this presentation we'll discuss the basics of budgeting, do a little future planning, and have plenty of time to answer all of your questions about finances for now and for life!

EFFECTIVE MEETING FACILIATION
Erin Barstow, Austin Terreri / Montana Campus Compact
Campus Center, 4:30-5:30pm

As a service member, you act as a catalyst for building community partnerships - but how do you effectively bring stakeholders together? Whether you are building capacity through committee or community meetings, we'll discuss tips and tricks on how to organize engaging and productive meetings.

Navigating Your Route

This track is designed for AmeriCorps members who are in the first three months of their service term

WORKING WITH PEOPLE FROM DIVERSE BACKGROUNDS: USING YOUR EXPERIENCES TO DEVELOP CROSS-CULTURAL COMPETENCIES
Cheri Long / Director, Carroll College Center for Global Education
O'Connell 106, 10:05-11:05am

In this interactive session, participants will reflect on their service placement in Montana and the people with whom they work. We will apply the stages of cross-cultural competency development to your current situation, and also look toward future career and academic situations where you can put these newly developed (or enhanced) skills to great use! There will be time to share, process, and reflect on your experience as an AmeriCorps member.

MONEY MATTERS: LIVING ON AN AMERICORPS STIPEND AND BEYOND! **duplicate session*
Summer Red / Financial Literacy Program Manager, Rural Dynamics
O'Connell 106, 2:00-3:00pm

How confident are you in your credit? Need more information on student loans? Do you know what you want to do in your life after AmeriCorps (and, more importantly, how to pay for it)? In this presentation we'll discuss the basics of budgeting, do a little future planning, and have plenty of time to answer all of your questions about finances for now and for life!

MAKING VOLUNTEERS WORK FOR YOU
Trina Filan / United Way of the Lewis & Clark Area
O'Connell 102, 3:10-4:10pm

Volunteer management is an art. Anyone who can successfully recruit, train, supervise, and recognize a volunteer team is capable of managing virtually any paid professional staff. So, what makes managing volunteers a success? How do you use volunteers successful for a one time engagement and maintain a steady pool of ongoing volunteers? How do you recognize volunteers?

SERVING IN RURAL COMMUNITIES
Bryan Wilson, Joe Zimbric, Chris Carparelli / Big Sky Watershed Corps
O'Connell 106, 4:30-5:30pm

How has Big Sky Watershed Corps successfully entered rural communities? Topics covered include effective communication strategies, previous challenges and successes while serving in agriculturally focused areas, how to successfully become a member of a rural community, and creating and leveraging partnerships for success.

Expanding the Mission

This track is designed for AmeriCorps members who are in the middle of their service term

PUBLIC LANDS AND PARTNERSHIPS
John Tubbs / Director, Dept. of Natural Resources & Conservation
O'Connell 107, 10:05-11:05am

From mountains in the west, to prairies in the east, Montana is home to over 30 million acres of state and federal lands that rely on effective federal, state, and local partnerships to remain protected. This session will examine partnerships between landowners, sportsmen, and land managers to improve access to public lands. Learn about different efforts to protect and manage ecosystems, watersheds, and wildlife, as well as initiatives such as sage grouse habitat conservation and wildfire prevention and preparedness.

LEGACY OF MONTANA'S VETERANS
Ray Read / Montana Military Museum
O'Connell 107, 2:00-3:00pm

Learn about the history, statistics, and current situation of veterans in Montana. This session will cover Montana's citizens participation in wars and conflicts, community-based veteran programs, and Montana veterans' efforts to connect with communities in the areas of poverty, community service, and national security.

MONTANA'S POVERTY REPORT CARD: MEASUREMENTS OF POVERTY
Joel Schumacher / Montana State University Extension
O'Connell 107, 3:10-4:10pm

Reducing poverty, limiting the negative impacts of poverty and helping individuals out of poverty are common goals for many policy makers at the federal, state and local levels. Many non-profit groups also share these goals. Measuring poverty is key to understanding the effectiveness of policies and programs. This session will examine several different measures of poverty in Montana. The trends, limitations and interpretations of these measures will also be discussed.

EXPERIENTIAL EDUCATION: ENGAGING STUDENTS IN EVERY LEARNING STYLE
Mallory Stefan, Lexie Gallegos / FoodCorps Montana
O'Connell 102, 4:30-5:30pm

How do you like to learn? During this session, we'll first explore various learning styles to determine how you best learn new subjects. Next, we'll explore how you can make education -- including nutrition and outdoor education -- engaging and interactive for students of all ages and learning styles.

Exploring New Frontiers

This track is designed for AmeriCorps members who are in the last three months of their service term

LOOKING BACK TO LOOK AHEAD
Jessica Harrell, Megan Helton / Montana Conservation Corps
O'Connell 102, 10:05-11:05am

Using reflection as a tool for improving and expanding your impact as a service participant. Providing time to take stock and assess effectiveness prior to ending a term allows service participants to re-align their path and expand their mission.

INTERPRETING THE MISSION: UTILIZING THE ART OF INTERPRETATION TO BETTER DEVELOP YOUR SERVICE
Joe Naiman-Sessions, Ken Soderberg / Montana State Parks AmeriCorps
O'Connell 102, 2:00-3:00pm

In this session, Montana State Parks AmeriCorps will help you to discover your Program's Mission, and how to apply it in teachable interpretive moments, using Freeman Tilden's Six Principles of Interpretation. With these insights, you will then interpret your service and program in small sharing groups.

VISUALIZING THE ULTIMATE IMPACT OF YOUR SERVICE
Shannon Stober / Verve Exchange
Campus Center, 3:10-4:10pm

In this session, participants will explore the legacy they wish to leave during their term of service through both a personal and community lens.

LIFE AFTER AMERICORPS PANEL
Linda Cleatus / AmeriCorps NCCC alum ('99), No Kid Hungry AmeriCorps
Daniel Lloyd /AmeriCorps VISTA alum (09'), Gov's Office of Economic Development
Morgan Marks / AmeriCorps State alum (08',09'), Returned Peace Corps Volunteer (15'), Jobs for MT's Graduates
Josh Vanek / AmeriCorps VISTA ('00), Peace Corps Volunteer (99'), Montana Campus Compact
Moderated by Betsy Miller / AmeriCorps State Alum, Office of Community Service
O'Connell 107, 4:30-5:30pm

How will you describe your service term to potential employers? Four AmeriCorps Alumni Panelists will share their service stories and answer questions such as, "How did National Service influence your career path?" and "What skills did you gain while serving?" Participants will have the opportunity to submit their own questions for the panelists.

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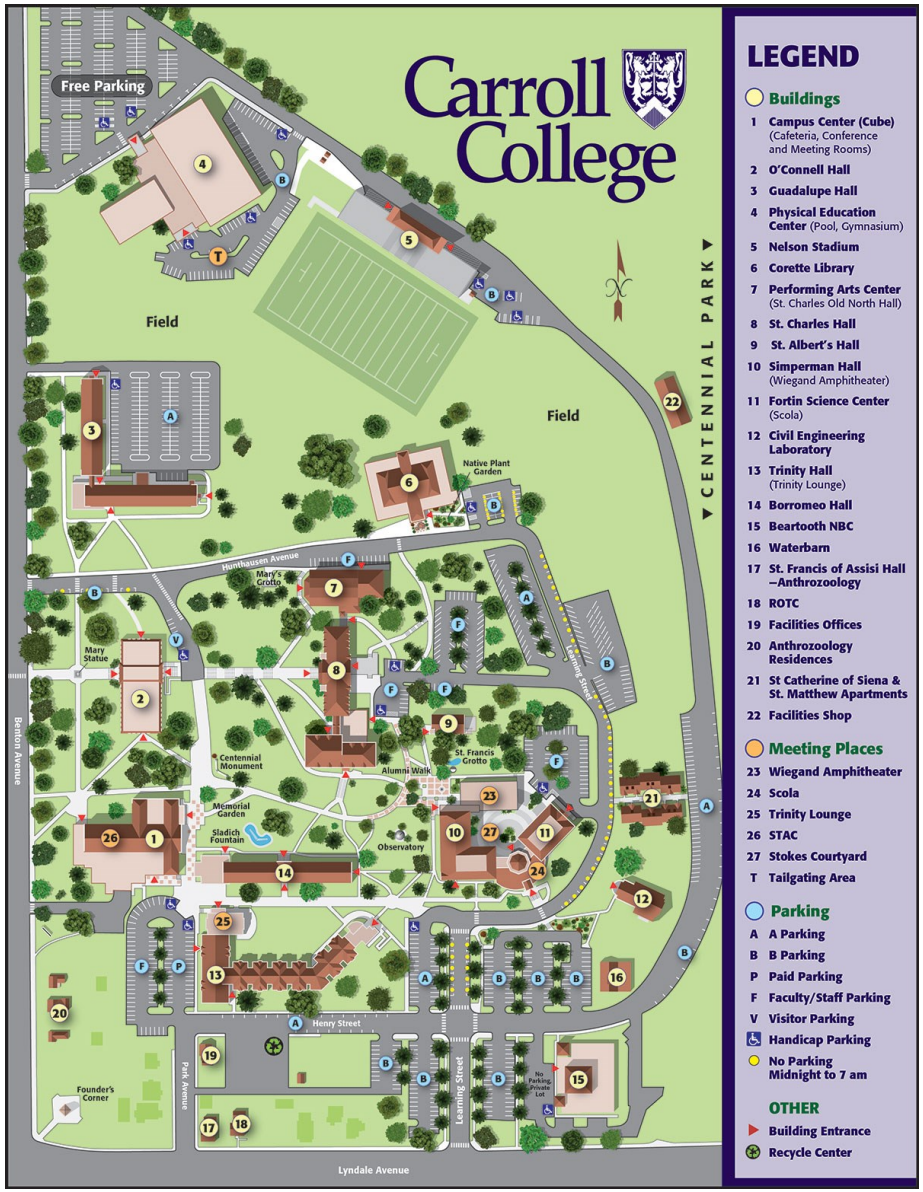
NOTES

*Visit serve.mt.gov for a list of speaker bios and session handouts



**Please park in lots P, F, A, and B, or along Benton Avenue*

**Plenary sessions and keynotes will take place at the All Saint Hall in the Campus Center (1)*

**Breakout sessions will take place at O'Connell Hall (2) and the Campus Center (1)*

**Lunches and dinner will be served in the STAC Dining Hall at the Campus Center (26)*

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