



## Online Training

- ✓ [Americans with Disabilities Act Basic Building Blocks Course \(Free\)](#)
- ✓ [Title II of the Americans with Disabilities Act \(Free\)](#)
- ✓ [At Your Services: Welcoming Customers with Disabilities \(Free\)](#)
- ✓ [People with Disabilities: An Untapped Business Resource Online Training Modules \(Free\)](#)
- ✓ [Americans with Disabilities Act Employment Course \(Free\)](#)
- ✓ [Disability Awareness HR Management Online Seminar \(Free\)](#)
- ✓ [Job Accommodation Network \(Free - All Webinars are Archived and Free\)](#)
- ✓ [ADA Online \(\\$25-\\$40 - All Presentations are Archived are Free\)](#)
- ✓ [Worksupport.com \(May be of Interest to Vocational Rehabilitation Counselors \(Some Free and some Fee-Based\)\)](#)
- ✓ [Personal Assistance Services in the Workplace](#)
- ✓ [Accommodating Employees with Cognitive Disabilities in the Workplace](#)

## Disability Etiquette

- ✓ [Tips on Interacting With People with Disabilities](#)
- ✓ [Effective Interaction: Communicating With and About People with Disabilities in the Workplace](#)
- ✓ [Communicating With and About People with Disabilities](#)
- ✓ [Disability Etiquette](#)

## Reasonable Accommodations

- ✓ [EEOC Enforcement Guidance on Reasonable Accommodation and Undue Hardship Under the Americans with Disabilities Act](#)
- ✓ [Five Practical Tips for Providing and Maintaining Effective Job Accommodations](#)
- ✓ [The Job Accommodation Process: Steps to Collaborative Solutions](#)
- ✓ [Employers' Practical Guide to Reasonable Accommodations under the ADA](#)
- ✓ [Accommodation Ideas by Disability, A-Z](#)
- ✓ [Accommodations at Your Fingertips](#)
- ✓ [Medical Inquiries](#)
  - [Medical Inquiry in Response to an Accommodation Request & Sample Medical Inquiry Form](#)
- ✓ [The Interactive Process](#)
- ✓ [The Job Accommodation Process](#)
- ✓ [Investing in People: Job Accommodation Situations and Solutions](#)
- ✓ [Do's and Don'ts of Disclosure](#)
- ✓ [Workplace Accommodations: Low Cost, High Impact](#)

## Recruitment and Retention

- ✓ [Diversifying your Workforce: A Four Step Reference Guide to Recruiting, Hiring, and Retaining Employees with Disabilities](#)
- ✓ [Business Case for Hiring People with Disabilities](#)
- ✓ [Recruiting and Hiring](#)
- ✓ [How to Recruit People with Disabilities](#)
- ✓ [Recruiting and Hiring People with Disabilities](#)
- ✓ [What can YOU do? Outreach Toolkit](#)
- ✓ [Employing People with Disabilities](#)
- ✓ [What Can YOU do? The Campaign for Disability Employment](#)

- ✓ [Able and Willing: An Untapped Pool of Talent](#)
- ✓ [Return-to-Work Toolkit for Employees and Employers](#)
- ✓ [EARNWorks](#)
- ✓ [Think Beyond the Labels](#)
- ✓ [Montana Workforce Investment Act](#)
- ✓ [AbilityLinks.org](#)
- ✓ [JAN Tax Incentives](#)